



**NEWCASTLE
DOG & CAT
SHELTER**

Issue 13

SHELTERLIFE

The news update from Newcastle Dog & Cat Shelter



From a Skip to Safety. Page 6.

www.dogandcatshelter.com

Charity registration number 1201840





Welcome to Shelter Life.

Welcome to our latest newsletter as we celebrate an incredible 130 years of caring for animals in need. This anniversary is an opportunity to reflect on the dedication, compassion and community spirit that have shaped our shelter throughout generations, whilst also looking ahead to an exciting future.

Having joined the shelter in March, I have been inspired every day by the commitment of our staff and volunteers. Their hard work, kindness and unwavering dedication makes a real difference to the animals and people we support, I thank each and every one of them.

As we build on our proud history, we are developing new ways to help even more animals. We are developing our fostering programme in order to increase the number of dogs and cats we can support and rehome, providing them with the care and stability they need while they wait for their forever home.



Alongside this, we are strengthening our focus on community engagement, helping the most vulnerable keep their pets at home, and providing a brighter future for animals and the people who love them.

Of course all of this comes at a cost, and so special thanks goes to all of our supporters for their ongoing donations which have allowed us to keep doing what we do, for 130 years. Here's to the next 130!

Maxine Tennet
CEO

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Troy's Journey Home

Arriving at the Shelter

Troy arrived at the Shelter on 1 October 2025 after being found curled up beside the River Tyne near Newcastle Business Park. He was in a heartbreaking condition, with patchy fur loss, covered in fleas, swollen face and eyes, and soaking wet, suggesting he had been in the river. At 11 years old, partially sighted and likely deaf, he had clearly been struggling alone for some time.



Getting back to full health

Our team acted quickly to help him, washing, treating and feeding him. Thanks to this care, the swelling reduced and, over the following weeks, he grew stronger and more confident, enjoying time with staff and running freely in our big field. Troy's cheeky but loving nature started to shine through as time passed and we knew that when he was ready for rehoming, he would make one lucky family very happy



Troy's forever home

In December 2025, Troy found his forever home in time for Christmas. His family fell in love with him immediately and chose to skip the foster period! They later told us he settled in as if he had always lived there and that they felt like the luckiest people in the world. Stories like Troy's aren't possible without help from people like you. From the bottom of our hearts, thank you for helping us to be there for animals like Troy.



Total cost of care: £1744.62

Shelter awarded grant supported by Battersea



As time goes on, the cost of running the Shelter increases. It now costs approximately £1.7m just to keep our doors open. We are extremely lucky to receive support from our wonderful community.

That is why we are delighted to share that we have been awarded an incredible **£195,784** through the Future Ready programme, supported by Battersea.

This funding is an investment in the future of animal welfare across our region, helping us ensure that we can continue to provide expert care for dogs and cats for many years to come. This funding will allow us to:

- **Renovate an old barn space with a new roof and create two new playbarn spaces for dogs within it**
- **Pay for all the planning work in order for us to create a brand new cattery**
- **Enlarge our outside exercise space for dogs in isolation**
- **Replace a roof on our main kennel block**
- **New damp-proofing in our main building**
- **Extend our solar power provision on site and introduce new battery back up systems to save energy costs.**
- **Implement our new CRM system to strengthen how we manage relationships with supporters.**



While this funding takes us a significant step forward, it also brings us closer to one of our biggest ambitions: building a new, modern cattery.

A purpose-built facility would provide our cats with larger, more enriching spaces during their stay, and would also allow us to help many more cats in need across the North East. It would be transformative for the future of feline welfare at the Shelter.

We are incredibly grateful to Battersea for their trust, partnership, and commitment to animal welfare. Together, we are helping to create a stronger future for dogs and cats across the North East.





Heroic Shelter Tales

From a Skip to Safety: Mam and Kittens Rescued

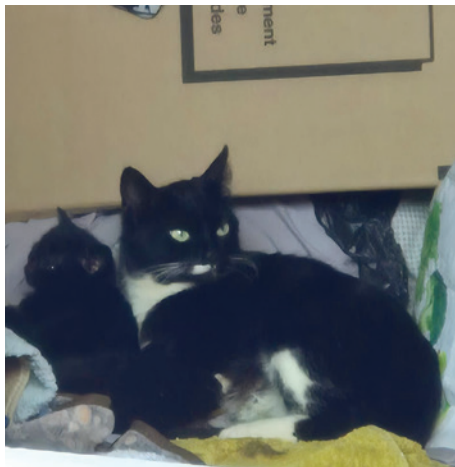
Our dedicated team of staff and volunteers provide our animals with care 365 days of the year, whatever the weather, providing expert care to animals who have nowhere else to turn.

Their commitment, compassion and hard work ensures that vulnerable dogs and cats receive the care, rehabilitation and support they need while they wait for loving new homes. Without them, we simply could not provide the lifeline that so many animals rely on.

No two days at the Shelter are ever the same, but our team is always ready to meet unexpected challenges with quick thinking, teamwork and dedication.

So, when a mother cat and her four kittens were discovered living inside one of our skips, our team knew they had to act fast to get them to safety.

What followed was a remarkable team effort that ensured every member of the family was brought to safety.



How we found the family in our skip

On Saturday 23rd May, during one of the hottest weekends of the year so far, one of our brilliant animal care volunteers noticed a very small kitten running loose around our large general waste skip. These skips are industrial size and at the time over half full.

After further observation, they realised there were 3 other kittens and their mam hanging around the skip, however upon seeing a person they became scared and the family ran to hide and take cover inside the skip.

Of course, our skip is no place to raise a family, we couldn't leave this mother and kittens in such a place. Despite great efforts by the welfare team to try and trap the mother and kittens and bring them to safety, the family were being very elusive and kept hiding where staff couldn't find them. The welfare team decided to leave food down for the family and retreat to allow them relax and feel safe, a plan was formulated for the following day to rescue them.

On Sunday 24th May, we placed a cat friendly trap at the front of the skip, where the mam could be seen lying with her 4 kittens halfway into the skip. After sneaking away and allowing them all space, mam entered the trap and we could get her to safety, but, the kittens weren't so keen and decided to scramble further into the skip.



What followed truly embodies the spirit of Newcastle Dog and Cat Shelter.

All of the team at work that day, banded together to completely empty the skip of its contents, by hand, moving calmly and quietly to avoid scaring the kittens, whilst carefully searching for the kittens amongst the rubbish.

The kittens were located one by one and brought to safety alongside their mam. Altogether, it took approximately two hours to completely clear the skip, with the whole team on the day pitching in to help.

To everybody's delight, mam and kittens were now safe, and at the time of writing, they have all settled into our cattery where they are currently being fed and cared for by our dedicated team. **To commemorate this effort, we named the four kittens, Dusty, Stig, Biffa and Skippy!**

When you donate to Newcastle Dog and Cat Shelter, this is what your donation is going towards, ensuring that no matter the situation, an animal/s in need will always be given a second chance in life.

So if you're able to, please consider donating today on our website.

My experience rehoming from Newcastle Dog and Cat Shelter with Bryan

Storm was an 8 year old Akita who found his forever home after 294 days at the Shelter. A gentle giant and favourite among staff and volunteers, Storm spent his final months with Bryan, who gave him the loving home he deserved before Storm sadly passed away in October 2025. We caught up with Bryan to talk about adopting from the Shelter and what life with Storm meant to him.



Describe what it means to have adopted Storm from us:

"Absolutely incredible, it couldn't have been better, it was a match made in Heaven for both of us and he truly was the perfect rescue dog. It was as if we'd known each other in a past life, and I don't even believe in re-incarnation! I recall one time, while we were out on a walk, a workman replacing windows next door stopped everything as we passed. He took a picture and declared Storm "dog of the day!" Storm was truly a marvel."



What would you say to anyone considering supporting the Shelter?:

"I'd say do so without any hesitation. I saw first hand all of the care, dedication and professionalism that went into looking after Storm and it made clear just how much every animal means to the team. They never gave up on him, even after such a long stay, and because of that I ended up with the most incredible companion. Whether you choose to donate, volunteer, foster or adopt, you're helping to give animals the second chance they deserve, and I can honestly say the difference that support makes is life changing."



What was your experience like adopting from the Shelter?:

"The staff were incredible and they had obviously lavished so much care and attention on Storm, who was with you for a very long time and it was all so friendly, so smooth and so professional. It's simply got to be Newcastle Dog and Cat Shelter."





Become a foster carer

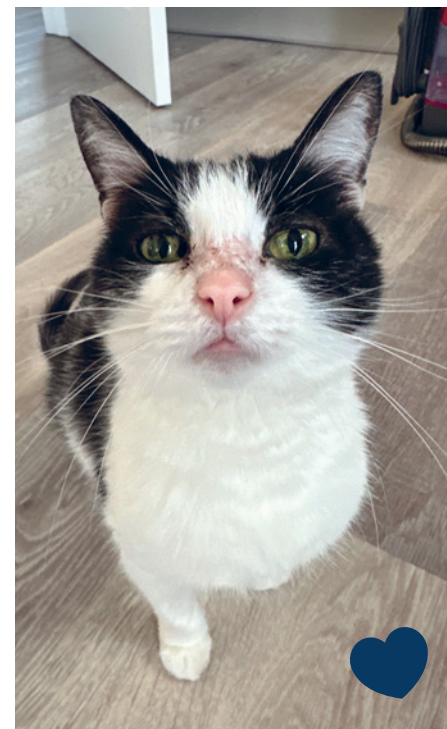
Storm relaxing in his foster home before finding his forever home in February 2025

Every year, hundreds of dogs and cats come through the doors of Newcastle Dog & Cat Shelter looking for safety, care, and a second chance. While many animals move directly from the Shelter into their forever homes, others benefit enormously from spending time in a foster home first.

Fostering provides a temporary home for animals while they wait for adoption. It can be a lifeline for pets who find the Shelter environment overwhelming, as well as those recovering from illness, injury, or significant life changes.

For dogs in particular, foster care can provide valuable insight into how they behave in a home setting. It allows foster carers and Shelter staff to better understand their personality, routines, and any support they may need before moving on to their forever home.

Take Storm for example. During his stay with us, he went out on a welfare foster with one of our foster carers. Whilst on foster, his carers took fantastic care of him and gave him a taste of what a loving home was like. Now Storm has been officially rehomed by a family that gives him all of the love and care that he deserves.



Princess in her foster family's home

Cats can benefit just as much. While some settle well into a cattery environment, others find the experience stressful or struggle with the changes that come with losing their home.

A foster placement gives them the opportunity to decompress in a quieter environment and allows their true personality to shine through. Fostering can also be particularly important for older animals.

Take Princess (pictured left) for example. Princess is a 15 year old cat who unfortunately suffers from a low grade heart murmur. During her time with us, she went to live with one of our foster families in order to give her a more comfortable environment.

Princess was rehomed back in June 2025, having been with us since December 2024.

Thanks to her foster family, she didn't have to spend that time in the Shelter and instead got to live in a home full of love and affection while she waited.

If you have space in your home and time to give, fostering could be the perfect way to change an animal's life.



Scan the QR code to learn more about how to foster and our requirements





RAISE £130 FOR OUR 130TH BIRTHDAY

DOWNLOAD
OUR 130TH
ANNIVERSARY
FUNDRAISING
PACK HERE



Donate today!

As of 2026, it costs the Shelter approximately £1.7m a year just to keep our gates open.

Thanks to people like you, we have provided thousands of animals with the second chance in life that they deserve.

With costs continuing to rise, we need your help now more than ever.

Please consider becoming a regular donor today via the QR code to help us ensure that we can continue to be there for animals in need.



What your donation could go towards



£1300

Covers the average cost of an animal's entire stay at the Shelter



£250

Provides neutering, dental and full health check for an animal before rehoming



£50

Could cover an animal's full health check, flea/worm, vaccination and microchip an animal on arrival



£20

Can help provide an animal with its' essential vaccinations



£10

Can help cover an animal's microchip and flea and worm or provide them with an enrichment feeder

Meet Damian

Damian started off as a volunteer at the Shelter before becoming a full time member of staff! Read all about his role below



Best part of the job

Everything, I love looking after animals, I love building up their trust and nursing them back to health getting them into a position where they can be rehomed. Its a very rewarding job.

Describe your role

I'm an Animal Care Assistant at the Shelter and my job is to look after the animals every day, whether thats walking them, feeding them, giving them medication or cleaning out their kennels, I work with them every day to make sure they're as comfortable as possible in the Shelter

What qualifications have you got?

I Studied Animal Welfare Management at Kirkley Hall and got a degree in Animal Welfare and Conservation at Cumbria University



What advice would you give to someone who is looking to start a career in animal care?

Caring for an animal in need and nursing them back to full physical and mental health requires a lot of grit and determination so you must show that you're ready to give that. Try volunteering with a local animal rescue to get some vital experience and to find an opportunity to really make your mark.



Otto's Journey

Otto arrived at the Shelter on 22 September 2025 after a very difficult start to life. Before coming into our care, he had suffered severe trauma to his hind leg. The injury was so extensive that our vets were faced with a tough decision, and it was decided they would need to amputate the leg to give him the quickest and best possible chance of living a comfortable, healthy life.

When he first arrived into our care, Otto was very sore, uncomfortable and understandably unsettled. He often growled and hissed as he tried to adjust to the world again with three legs instead of four. He was wary of anyone trying to help him.

"He is a lovely new addition to our family. Thank you."

Despite all he had been through, it did not take long for Otto's real nature to shine through. As he started to heal, his confidence grew. The staff spent time reassuring him and giving him space to move at his own pace. Within days, this once frightened cat had transformed into a gentle lap cat who enjoyed being close to the people who cared for him.

When Otto met the family who would become his forever home. They saw the sweet, affectionate cat behind the uncertainty and knew they could offer him the comfort he needed. Soon after taking him home, they sent a message to share how well he was doing.

"I wanted to let you know Larry, formally known as Otto, has settled in very well. He loves company and he seems to have settled in exceptionally well and is a lovely new addition to our family. Thank you."

Support from our community helps us cover vital treatment and care for animals like Otto. These stories only happen because of you.



Total cost of care: £707.19

Scan the QR code to help animals like Otto



Leaving a lasting legacy

For 130 years, Newcastle Dog & Cat Shelter has been there for animals with nowhere else to turn.

By leaving a gift in your Will, you can help ensure that future generations of dogs and cats continue to receive the care, treatment, rehabilitation, and second chances they deserve.

Leaving a gift in your will could make all the difference to countless animals in need like Billy and Stu.

If you would like further information, please contact us by telephone on **0191 215 0435** or by emailing us at **info@dogandcatshelter.com**



£1300

Covers the average cost of an animal's entire stay at the Shelter



£500

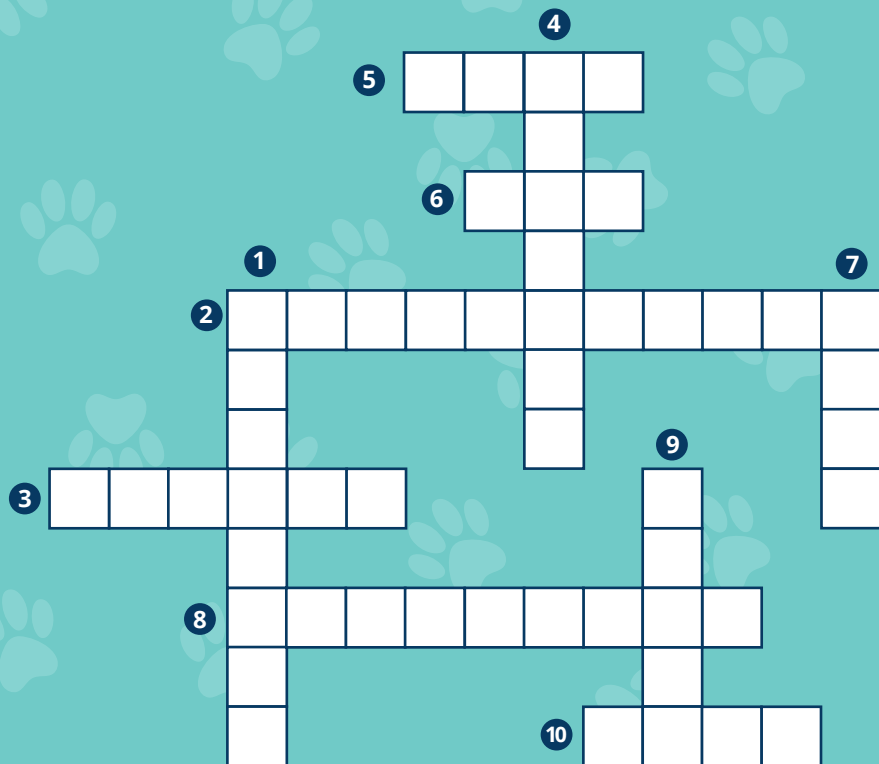
Provides vaccinations, food, bedding and health treatment for one of our farm animals a year



£250

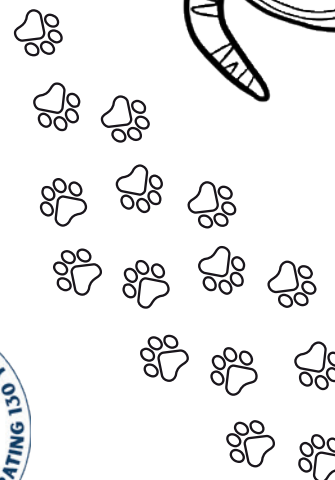
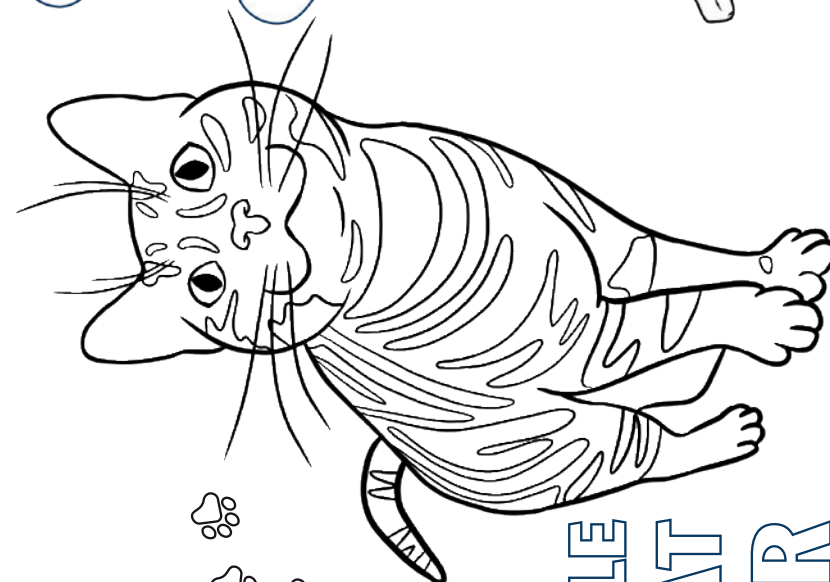
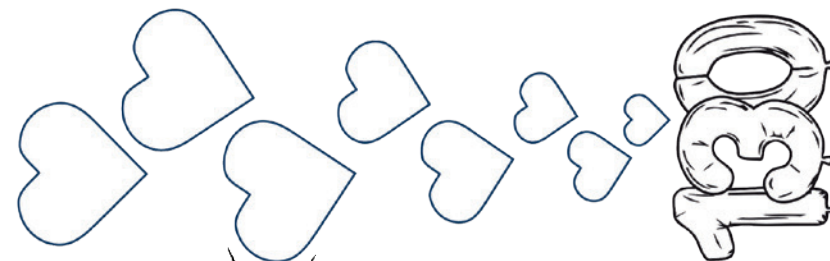
Provides neutering, dental and full health check for an animal before rehoming

CROSSWORD PUZZLE



- | | |
|---|--|
| <p>1 Pets need these to stay protected from illness</p> <p>2 Helped out at an animal shelter without being paid</p> <p>3 To adopt an animal from a rehoming centre</p> <p>4 A safe place where animals are looked after until they find a new home</p> <p>5 A cat might do this if it's scared</p> | <p>6 Where a pet might need to go if it is ill</p> <p>7 4 Legged pets that bark</p> <p>8 The healthy things in food that help animals grow strong and stay well</p> <p>9 What all pets need to drink every day</p> <p>10 A little snack or reward for a pet</p> |
|---|--|

1. Vaccines 2. Volunteered 3. Rescued 4. Shelter 5. Hiss 6. Vet 7. Dogs 8. Nutrients 9. Water 10. Treat



NEWCASTLE
DOG & CAT
SHELTER

Cratchit: A cat with a heart of gold



When it comes to finding a forever home, some of our residents are fortunate enough to be adopted more quickly than others.

However, for animals that require surgery or additional veterinary treatment, the journey can take a little longer while they recover and regain their strength.

Although their stay with us may be extended, every step of their recovery brings them closer to finding the loving home they deserve. Take Cratchit for example.

Cratchit is a 7 year old cat who arrived into our care as a stray in June 2025 when he arrived, it was clear that this handsome boy needed some extra care and he was suffering from some quite painful eye issues.

To help him keep him comfortable, he required regular eye drops and, ultimately, surgery to correct the problem.

While many cats would have been less than impressed by the constant attention to their eyes, Cratchit took it all in his stride.

Despite all the challenges that Cratchit faced, he never let them take away his shine. Gentle, affectionate and always happy to be around people, he quickly became a favourite among the staff and volunteers caring for him.

While he recovered, he made friends everywhere he went, even with the other cats on his row, who he'd play with under the door during his time out of his pen.

After months of care, treatment and a successful recovery from his operation, Cratchit was finally ready to begin the next chapter of his life and in January 2026, he met the family who would become his forever home.



It was clear from the moment they met him that it was meant to be. When they came to take him home, they made sure he was well stocked with treats and toys from the Shelter so he could settle into his new life in comfort and style.

One of our animal care staff members, Charlene, who worked closely with Cratchit, remembers him fondly.

"He was the most perfect little boy. He used to always cling for a cuddle, I just absolutely adored him! I'm so happy to see that he ended up in such a loving family, he really deserves it!"

Today, Cratchit is enjoying all the love, comfort and attention he deserves. After everything he had been through, he finally has a loving family of his own and a home where he will never be short of cuddles.

Cratchit's story is a testament to the exceptional care and dedication our expert team provides to every animal who comes through our gates.

No matter their background, and no matter the challenges they face, we will always be there to support them on their journey towards a brighter future.

There are many stories like Cratchit's. Without your support, we wouldn't be able to give them the happy ending that they deserve.

Total cost of care: £1676.58



Consider becoming a regular donor so we can ensure that other animals in need can be given their second chance in life.

For just £5 a month, you can help us care for animals like Cratchit while they wait for their forever homes. Together, we can change the lives of so many more animals in need

Scan the QR code to donate today!



The importance of our Volunteers

Across our Benton North Farm site and charity shops, 87 volunteers contribute an incredible 378 hours every week to support Newcastle Dog & Cat Shelter.

Volunteers play a vital role in almost every area of our work, from caring for animals and supporting our shops to helping at events and sorting donations. Their support allows our staff to focus on providing the best possible care for the dogs and cats who need us most.

One of those volunteers is Che, who supports our stores and donations team.

Alongside volunteers like Che, we also benefit from the support of corporate volunteer groups, who help to deliver improvement projects across the Shelter, enhancing our facilities for both animals and people.

Read about Che's volunteering journey, discover why he chooses to support the Shelter.

Tell us a little bit about your role

I volunteer predominantly on the donations and stores side of things. I separate all of the donations that come in like the towels, blankets, toys etc. When things have died down a bit, I'll always help walk a few of the dogs



Why do you volunteer with us?

I started volunteering to gain experience, but I've always loved animals and I just really wanted to help them. When you see some of them come into the Shelter in a bad state and then seeing them recover and find homes makes it all worthwhile, and volunteering helps me mentally too.

If you're interested in becoming a volunteer, contact us at volunteering@dogandcatshelter.com



Support from our corporates

Corporate volunteers make a huge difference to life at Newcastle Dog & Cat Shelter. Throughout the year, teams from businesses across the North East give their time, skills, and energy to help us complete projects that improve our facilities and enhance the welfare of the animals in our care.

Many of these projects are jobs that would otherwise take staff and volunteers weeks or even months to complete.

Take our friends at Sage for example, this year, they are getting as many of their staff involved as possible, spending multiple days with us, taking part in activities such as building our new agility pen, painting, gardening, and site maintenance.



Beyond the practical impact, these visits also help businesses connect with our mission and see first-hand the difference their support makes. These days are a great way to get teams out of the office and to strengthen bonds between staff, all while raising vital funds.

If your team is interested in a corporate volunteering day, contact us at corporatevolunteering@dogandcatshelter.com

We are also fortunate to benefit from the continued support of our corporate partners.

Since 2025, Barbour has been the Shelter's Platinum Partner, making a significant contribution to the welfare of animals in our care.

Their support has extended beyond financial assistance, with colleagues also volunteering their time through corporate volunteering initiatives.

There are a variety of ways for your business to get involved with us. We work closely with Hays Travel Killingworth, who regularly support us through fundraisers and in store collections. Also supporting us this year are businesses like



Socktopus, who have designed our very own range of socks, with a percentage of each sale going directly to our cause

If you're interested in becoming one of our corporate partners, or seeing how your business can support us, contact our Fundraising, Marketing and Communications Manager Emma, at emma.crowe@dogandcatshelter.com

REHOMING SUCCESS STORIES 2025

2025 was a record breaking year for the Shelter in terms of rehoming! Here are just some of the lovely pets who made 2025 such a success, along with some words from their new forever families.



**184 Dogs
rehomed**



**293 Cats
rehomed**



**150 Pets reunited
with their families**



Lucy: rehomed October 2025

"She is a gentle little soul who really enjoys games, hiding in cardboard boxes!"



**Bruce (Now Lenny): rehomed
November 2025**

"He went to the beach yesterday and played a little bit of fetch which he LOVED!!!"



**Connor (Now Joey): rehomed
January 2025**

"He has been spoilt with lots of toys a lovely big bed and lots of cuddles and kisses."



Pip: rehomed November 2025

"She has been playing, eating well and loves cuddles (she is really affectionate), we are so glad we found her."



Delilah: rehomed September 2025

"she loves a cuddle and a fuss and is enjoying her toys and treats!"



**Francine (Now Luna): rehomed
April 2025**

"Luna rules the house and just wants to sit on everybody's knee!"



Elsie: rehomed May 2025

"She truly is the best cat I've ever had and she's my little shadow!"



Zara: rehomed November 2025

She is loving her forever home comforts and is being completely spoiled as you can imagine!"



**Fagin (now Axl) - rehomed August
2025**

"We can't believe how lucky we are to be his adoptive parents, he is absolutely gorgeous and thank you for trusting us with him!"



Zelda - rehomed July 2025

"She is quickly becoming the queen of the gables as everyone fusses her"

THE POWER OF SOCIAL MEDIA

At the Shelter, our social media channels can be extremely powerful tools for raising awareness and especially for helping our animals who don't get as much interest.

We are fortunate to have such a supportive community to support us, and this includes online as well as in person. Read more about how the power of social media helped Alan, Millie and Tilly find their forever homes.

Alan, a lurcher, came into our care in January 2026. Friendly and affectionate from day one, we expected him to find a home quickly. Surprisingly, weeks passed without a single application until we shared his story on social media.

Our supporters rallied behind him, sharing his appeal far and wide. Before long, applications started coming in and Alan soon found the loving home he deserved.

Alan's story was viewed by over 170,000 people, liked by nearly 4500 people and shared over 1300 times. Thanks to our supporters, Alan was noticed and consequently found his forever home thanks to your help



Similarly to Alan, Millie and Tilly arrived in our care in February 2026. Despite being friendly and confident cats, they received no applications for almost a month.

After we shared their story on social media, our supporters helped spread the word. Their story was viewed by over 150,000 people, liked by nearly 16,000 people and shared over 1500 times. Before long, the lovely ladies had found their forever home and are now absolutely showered with love and affection!

Below are some pictures sent to us by Millie and Tilly's forever family showing us how well they've settled in!

Stories like these ones show just how crucial your online support is to us. Follow us on Facebook, Instagram, LinkedIn and TikTok to help more animals like Alan and Millie and Tilly find their forever homes.



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Newcastle Dog and Cat Shelter



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Angelica's long journey home

At Newcastle Dog & Cat Shelter, we believe every animal deserves the chance to find the right home, no matter how long that takes.

When Angelica arrived in December 2024, she was frightened, totally unsure of the world around her, and suffering from painful eye infections that required treatment.

Building her confidence took patience, consistency and time, but day by day our team helped her feel safe and learn that people could be kind. The nervous dog who first arrived at the Shelter started to reveal her true personality.

Her confidence grew. Her playful side emerged. She formed strong bonds with staff and volunteers who supported her throughout her journey.

But while Angelica continued to make progress, finding the right home proved difficult. As the months passed, Angelica



remained with us. Christmas came and went. Spring arrived. Summer followed. Still she waited.

Then, after more than a year of waiting, everything changed. By the time Angelica finally left the Shelter, she had spent more than 400 days in our care.



In late December 2025, Angelica met her new family for the first time. The connection was immediate. Following a series of successful introductions, she was ready to begin the next chapter of her life and when the day came to leave the Shelter behind, Angelica settled into her new home almost instantly. With Angelica having a difficult past and with everything she'd been through, she needed a home where she'd be understood, where she'd get the patience she needed and most importantly where she'd get the love and affection that she should have always known.

Needless to say, Angelica got exactly what she needed and she now lives with a forever family who have shown her exactly what a loving home looks like.

We received these lovely words from her family not long after Angelica left the Shelter

"Meeting and adopting Angelica has honestly been the best thing to happen to us for a long time. When it was time for her to visit us at home, she walked in and settled as if she had always been with us.

I'm so glad we were chosen as her people as she really is a one in a million dog."



Caring for a dog at the Shelter costs around £25 per day. By the time Angelica found her forever home, the cost of her care had exceeded £10,000 with vet bills considered too.

Stories like Angelica's remind us that some animals need more time than others, but every animal deserves that chance.

Total cost of care: £10,942.97

UPCOMING SHELTER EVENTS

**13
SEPT**



GREAT NORTH RUN

Join Team Newcastle Dog & Cat Shelter at the landmark 45th AJ Bell Great North Run in 2026, the worlds biggest and best half-marathon, starting in the city centre of Newcastle upon Tyne.

**22
SEPT**



GOLF DAY

Join us at Close House on the Lee Westwood Filly course for a fantastic day of golf! The price for a 4 ball on the day is £450 and includes a breakfast and a 2 course meal for each attendee!

**NOV
2026**



GREAT NORTH DOG WALK

Join us with your dog for the Great North Dog Walk, a relaxed 5km charity walk across the beautiful Town Moor in . The walk finishes at Wylam Brewery, where there'll be stalls, food, drinks and much more!

**04/05
DEC**



CHRISTMAS MARKETS

Shop from 30+ local businesses, enjoy funfair games, raffles, tombolas, and more, all while supporting our animals. This year, we're also hosting a festive evening market aimed at adults, featuring mulled wine, wreath making, and plenty of seasonal treats.

2027 EVENTS

**16
APR**



GALA DINNER

Join us at the Hilton Hotel in Gateshead to celebrate the wonderful people that make the work that the Shelter does possible.

**MAY
2027**



100K IN MAY

Walk run or cycle 100km across the month of May to raise vital funds for our residents. Every step you take helps us continue caring for dogs and cats in need.

Throughout the year, we host a range of our own fundraising events that help provide food, shelter, veterinary care, and rehabilitation for the animals in our care.

You can support us by attending one of our events or organising your own fundraiser, such as:

- A bake sale
- A quiz night
- A sponsored challenge
- A dress-down day at work or school
- A coffee morning
- A raffle or tombola
- A sponsored dog walk
- Your own unique fundraising idea

Every pound raised helps animals across the North East. For more information about how to get involved with any of our events or to tell us about your own event, contact fundraising@dogandcatshelter.com.



Scan the QR code to see what else we have in store in 2027!



GRAB A BARGAIN! Support our Charity Shops

There are many ways that you can support the animals in our care. You can donate, you can rehome, you can even volunteer to help them hands on! But did you know that we also have two charity shops where all proceeds go directly towards finding the animals in our care their forever homes?

Four Lane Ends
351-353 Benton Road,
Newcastle upon Tyne, NE7 7EE

Opening Times:
Monday 9:30am – 4:30pm
Tuesday 9:30am – 4:30pm
Wednesday 9:30am – 4:30pm
Thursday 9:30am – 4:30pm
Friday 9:30am – 4:30pm
Saturday 9:30am – 4:30pm
Sunday CLOSED

Tel: 0191 429 0370

Wallsend High Street
147-149 High Street East,
Wallsend NE28 7RL

Opening Times:
Monday CLOSED
Tuesday 9:30am – 4:30pm
Wednesday 9:30am – 4:30pm
Thursday 9:30am – 4:30pm
Friday 9:30am – 4:30pm
Saturday 9:30am – 4:30pm
Sunday CLOSED

Tel: 0191 263 7664

If you'd like to donate any items for us to sell, our stores accept donations of goods to be sold on any day we are open. Please call to make sure we have space.

Our two charity shops are crucial parts of our fundraising efforts. Our retail team of staff and volunteers play are central in ensuring that the shops run as smoothly as possible.

The staff and volunteers who give their time, energy and enthusiasm make it possible for us to raise essential funds while providing a friendly and positive experience for everyone who visits.



Take one of our volunteers, Carol, for example.

Carol works hard to help ensure that our Four Lane Ends shop is organised for our customers and goes above and beyond to ensure that every visitor is made to feel welcome.

For Carol volunteering at the Shelter is one of the highlights of her week and she says that it **"feels like we've got a lovely little family!"**



Toni, our retail assistant at our Four Lane Ends shop works closely with our volunteers and says:

"I absolutely worship the ground that they walk on and could talk about how good they are all day!"

We'd like to thank all of our staff and volunteers across our Four Lane Ends and Wallsend shop for the vital work they do, it makes such a difference to the lives of so many animals in need.



Get yourself down to one of our shops and grab a bargain!

How to help your pet settle in their new home

Picture this, you've just adopted a pet from the Shelter and you've brought it into your home for the very first time. You're a little bit nervous about how they're going to take to their new environment. Here are some helpful tips to help your pet settle into their new home as quickly as possible:

Give them a quiet, safe space to settle in first

Keep introductions to new people, pets and rooms gradual

Allow them to approach people in their own time

Keep routines consistent for feeding, toileting, and rest

Provide plenty of fresh water and a comfortable bed

Avoid loud noises and too many visitors initially

Supervise introductions to children or other pets carefully

Let them explore at their own pace without pressure

Use positive reinforcement such as treats and praise to build confidence

Be patient, some pets may take more time to adjust than others!

No matter what, it will always take time for your pet to settle into their new environment. If you follow these steps, you will be giving them the best chance of settling in as quickly as they can!

Please complete this form to donate by post.

Charity Reg No: 1201840

Title: _____ First name: _____ Surname: _____
Address: _____
Postcode: _____
Phone: _____ Email: _____

Donation type:

- ☐ I would like to make a **one-off** donation
Please make cheques payable to 'Newcastle Dog & Cat Shelter', and return it to Newcastle Dog & Cat Shelter, North Benton Farm, Benton Lane, Newcastle upon Tyne, NE12 8EH.
- ☐ I would like to make a **regular** gift
You can set up a direct debit on our Shelter website by scanning the QR code below, or please call us and a member of the team will help set up your donation.
- ☐ I would like to receive the **shelter eNewsletter**
You can sign up to the Shelter eNewsletter here, or alternatively please return the form above and we will ensure you are added.

Gift Aid Declaration (Your donation is worth more to us if you Gift Aid it)

- ☐ I want to Gift Aid my donation and any donations I make in the future or have made in the past 4 years to Newcastle Dog & Cat Shelter.
I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference. *giftaid it*

Signature: _____ Name: _____ Date: _____

Please notify Newcastle Dog & Cat Shelter if you: • Want to cancel this declaration • Change your name or home address • No longer pay sufficient tax on your income and/or capital gains
If you pay Income Tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self-Assessment tax return or ask HM Revenue and Customs to adjust your tax code.

Please scan the QR code below to set up a Regular Donation on the Shelter website:

If you are unable to use our online donation form please give our team a call on 0191 215 0435 and they will be happy to help.



GDPR & You. We'd like to keep in touch.

If you are happy with how we currently get in touch you do not need to do anything. If you would like to change the way that we communicate with you please look carefully at the options listed. We take data seriously. The Newcastle Dog & Cat Shelter Privacy Policy is available online at:
<https://www.dogandcatshelter.com/privacy-policy/>

Please tick if you are happy to receive information by

☐ email: (please leave your email address below)

Please tick if you DO NOT want to receive information by

☐ post ☐ phone

Please return in the envelope provided or to Newcastle Dog & Cat Shelter, Benton North Farm, Benton Lane, Newcastle upon Tyne, NE12 8EH

Saving lives across the North East since 1896, thanks to our supporters

We extend our deepest gratitude all of our amazing supporters, staff and volunteers. Your kindness and generosity make a world of difference to our animals. Together, we can continue to provide care and a loving forever home to animals in need.

For more information on how you can support Newcastle Dog & Cat Shelter, please reach out to us at fundraising@dogandcatshelter.com. Thank you for being a part of our journey and helping us make a difference.



RAYMOND JAMES



Newcastle Dog & Cat Shelter Benton North Farm, Benton Lane,
Newcastle upon Tyne, NE12 8EH

Email info@dogandcatshelter.com | **Website** www.dogandcatshelter.com

Tel 0191 215 0435 | **Registered charity number** 1201840

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